



#### CHALLENGES

The retailer needed to modernize its ERP system to improve warehouse management and transportation logistics.

##### Key challenges included:

High operational costs due to inefficient transportation routes and carrier management.

Inventory discrepancies leading to overstocking or stockouts.

Delayed order fulfillment times affecting customer satisfaction.



#### SOLUTIONS

##### Implementation of SAP EWM:

Enhanced inventory visibility and accuracy with real-time data processing. Automated warehouse processes like picking and packing, using RF scanning and voice picking.

##### Adoption of SAP TM:

Deployed SAP TM for streamlined transportation planning and execution. Enabled route optimization and carrier selection, reducing transportation costs. Improved freight cost management and billing processes.

##### Customization and Integration:

Tailored the SAP S/4HANA system to align with the retailer's specific operational needs. Ensured seamless integration of SAP EWM and TM with the overall supply chain.

##### • Training and Support:

Conducted comprehensive training for staff on the new system functionalities. Provided ongoing support to address any post-implementation challenges.



#### OUTCOME

•**Operational Efficiency:** Significantly improved warehouse operations, with faster order processing and reduced manual errors.

•**Cost Savings:** Achieved considerable savings in transportation costs through optimized routing and better carrier management.

•**Inventory Management:** Enhanced inventory control leading to reduced overstocking and stockouts.

•**Customer Satisfaction:** Improved delivery times and order accuracy, enhancing customer satisfaction and brand reputation.

•**Data-Driven Decision Making:** Gained insights from real-time data analytics, enabling more strategic decision-making.



### CHALLENGES

Seamless migration to SAP HANA and Cloud

Minimizing business disruption during transition

Integrating existing systems with the new cloud environment

Overcoming the lack of in-house expertise for large-scale migration



### SOLUTIONS

Partnered with a leading System Integrator (SI)

SI provided technical expertise and managed project execution

Developed a comprehensive, tailored migration strategy

SI facilitated training and support for the client's IT staff

Utilized SI's talent for custom solution development



### OUTCOME

•Successful transition to SAP HANA and Cloud

•Significant enhancement in data processing and analytics

•Reduced operational costs and improved overall efficiency

•Opened avenues for new digital capabilities and business models

•Client's IT team became adept at managing the new cloud-based environment



### CHALLENGES

Balancing cost and quality in a blended pricing model

Ensuring seamless integration with minimal disruption

Managing a diverse team across different geographies

Aligning the upgrade with financial regulations and standards



### SOLUTIONS

Developed a custom pricing strategy blending offshore and on-site resources

Offshore teams focused on development and testing phases

On-site teams managed integration, compliance, and critical deployments

Regular synchronization and a unified project management approach



### OUTCOME

•Successful, cost-effective upgrade to SAP HANA and Cloud

•Compliance with financial industry regulations achieved

•Enhanced system performance and advanced data analytics capabilities

•Efficient and effective collaboration between blended teams



### CHALLENGES

Integrating SAP IBT with existing systems

Transitioning to real-time forecasting and analytics

Minimizing disruption in supply chain operations

Training staff for new functionalities in SAP HANA



### SOLUTIONS

Implementation of SAP IBT for integrated inventory management

Utilization of SAP HANA for real-time data processing and advanced forecasting

Conducted extensive employee training workshops

Ensured smooth integration with existing ERP and other systems



### OUTCOME

•Successful implementation of SAP IBT and enhanced forecasting on SAP HANA

•Marked improvement in inventory accuracy and forecasting reliability

•Enhanced decision-making capabilities with real-time data analytics

•Increased operational efficiency and cost reductions